# ANITA C. JAMES

# Curriculum Vitae

Home: 765 Lowery Road

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Ohio University

Athens, Ohio 45701•2979 (740) 593•4773

E•mail: james@ohio.edu

### **EDUCATION**

Institution	City/State	<u>Dates</u>	<u>Degree</u>	Conferred
University of Southern California	Los Angeles, CA	9•74–6•77	Ph.D.	8•18•78
University of Connecticut	Storrs, CT	9•70–6•72	M.A.	6•05•72
Fresno State College	Fresno, CA	9•66–1•70	B.A.	1•23•70

#### PROFESSIONAL ACADEMIC EXPERIENCE

Institution/Dates Responsibilities

Ohio University
School of Communication Studies

6•13–Present
Ohio University

Scripps College of Communication Athens, Ohio 8•12–6•13

Ohio University School of Communication Studies Athens, Ohio 9•91–6•13

Ohio University School of Communication Studies Athens, Ohio 7•02–7•10

Ohio University School of Interpersonal Comm. Athens, Ohio 1•91–9•98

Ohio University School of Interpersonal Comm. Athens, Ohio 7•94–8•97 Associate Professor Emerita, School of Communication Studies

Teach undergraduate and/or graduate courses during the spring semester under the Early Retired Faculty program.

**Interim Assistant Dean for Undergraduate Services.** 

Respond to student requests, concerns, problems; attend recruitment events. Select interns and manage financial matters related to scholarships and internships. Represent interests of Scripps College to various internal and external constituencies. Chair College Curriculum Committee and Undergraduate Directors Committee. Supervise two staff.

 $Associate\ Professor, School\ of\ Communication\ Studies\ (formerly\ Interpersonal\ Comm.).$ 

Teach graduate and undergraduate courses in organizational communication, training and development, field research methods, and communication theory. Advise undergraduate and graduate students; direct theses and dissertations; other standard faculty responsibilities.

Associate Director for Undergraduate Studies, School of Communication Studies.

In addition to the duties and responsibilities explained below, meet all prospective high school students (and parents), provide advice to students interested in transferring into the School, review all transfer applications and decide who is accepted, revise all materials about the undergraduate program, read and correct/supplement School's catalog copy, and other duties as they arise.

 ${\bf Internship\ Director,\ School\ of\ Interpersonal\ Communication}.$ 

Planned, coordinated, supervised, and evaluated internship experiences for undergraduate and graduate students. Developed internship opportunities for students; designed screening and evaluation processes, and publicized program.

Director of Computer Lab, School of Interpersonal Communication.

Supervise, train, and schedule 8-12 lab assistants and one PACE student, determine software and hardware purchases, maintain software and hardware. Upgraded lab from 2/386 processors and dot-matrix printers to Pentium processors and networked printing.

Ohio University School of Interpersonal Comm. Athens, Ohio 7•78–8•91

Ohio University VP for Administration Athens, Ohio 9•85–6•88

Ohio University School of Interpersonal Comm. Athens, Ohio 7•78–9•81

Santa Rosa Junior College Dept. of Speech Santa Rosa, California 9•77–6•78

University of So. California Dept. of Speech Communication Los Angeles, California 9•74–8•77

California State University, Fresno Dept. of Speech Communication Fresno, California 9•72–6•74

University of Connecticut Dept. of Speech Communication Storrs, Connecticut 9•70–6•72

Fresno State College Dept. of Speech Communication Fresno, California 9•68–1•70

## Assistant Professor, School of Interpersonal Communication.

Taught graduate and undergraduate courses in organizational communication, training and development, and communication theory. Advised undergraduate and graduate students; directed theses and dissertations; other standard faculty responsibilities.

### Program Coordinator, University Professional Development Program.

Designed, developed, implemented (hired staff and/or taught), and evaluated professional development programs for all contract administrators, civil service, and bargaining unit staff at the University (approximately 2,500). The position was funded at 49 percent through the V.P. for Administration; 51 percent remained vested in the faculty position. Supervised one secretary and one PACE (Program to Aid Career Exploration) student; accountable for budget for the program.

#### **Director of Forensics, School of Interpersonal Communication.**

Responsible for development and administration of nationally-ranked undergraduate program in competitive debate and individual events. Supervised one faculty member, five graduate associates, and 30 team members. Accountable for budget in excess of \$20,000. Team consistently ranked in Top Five in nation. Taught courses in communication theory, argumentation, and organizational communication.

## Andreini Visiting Professor and Director of Forensics.

Taught courses in organizational communication and interpersonal communication. Responsible for nationally-ranked undergraduate program in competitive debate and individual events. Supervised one faculty member, 15 team members, and support budget. Team ranked in Top Five nationally in 1978.

## Teaching Associate and Director of Individual Events.

Taught undergraduate courses in argumentation and spoken communication. Responsible for the development and maintenance of an undergraduate program in competitive individual events. Supervised 12 team members and support budget. Special research assistant for Summer Symposium in Political Campaign Communication, 1976; instructor in Research Seminar in Contemporary Problems.

# **Lecturer and Assistant Director of Forensics.**

Taught undergraduate courses in interpersonal communication and spoken communication. Responsible for undergraduate program in competitive individual events. Supervised 25 team members and travel budget.

#### Teaching and Research Associate.

Taught undergraduate courses in spoken communication and worked with the undergraduate competitive debate program. Prepared research materials for funded grant on "Children and Violence in the Media." Grant directed by Dr. Gerhard J. Hanneman.

## **Undergraduate Teaching Assistant.**

Assisted faculty with courses, presented occasion lectures, evaluated presentations, and graded papers. Assistance was four courses in oral interpretation and American public address.

#### PROFESSIONAL MEMBERSHIPS

- American Forensic Association [Life Member]
- American Society for Training and Development
- International Communication Association [Life Member]
- National Communication Association [Life Member]

Ohio Communication Association

#### SERVICE TO PROFESSIONAL ORGANIZATIONS

American Forensics Association:

[inactive]

• Professional Relations Committee, revised Code of Ethics, 1980–84

• ad hoc Committee on Forensic Tournament Alternatives, 1980

• Calendar, sub-editor, 1979–80

• District V representative, NIET Committee, 1979–80

• ad hoc Committee on Ballot Review and Selection, designed AFA Form W, 1977

Central States Communication Association:

Reader (elected) for Organization/Business and Professional Communication Division, 1982–83, 1986–87

Ohio representative to States Advisory Council, 1984–86

Delta Sigma Rho•Tau Kappa Alpha:

Speaker & Gavel, Editorial Board, 1979–83

International Communication Association:

• ICA/NCA OrgComm divisions *Task Force* on a joint project, 2005-06

Photographer, Division IV, 1998-present

• Reader (elected) for Organizational Communication Division, 1982–83

• Editor, *Division IV News*, 1990–95; 1998–2000

National Communication Association: [formerly the Speech Communication Association] Reader, Applied Communication Division, March 2012

Reader, Organizational Communication Division, March 2012

Reader, Applied Communication Division, March 2011

• Reader, Applied Communication Division, February-March 2010

• Reader, Applied Communication Division, February-March 2009

Reader, Applied Communication Division, February-March 2006
 Reader, Organizational Communication Division, March 2004

 Monograph and Book Award Naming Task Force, Applied Communication Division, 2000-01

Delegate, Legislative Council, 1990–92

• Chair, Applied Communication Section, 1990–91

 Vice Chair, Applied Communication Section, 1989–90; Program Planner for 1990 convention

Vice Chair-Elect (elected), Applied Communication Section, 1988–89

Executive Board (elected), Applied Communication Section, 1987–88

Planning Committee, *Pragmatics of Communication Training: Hands-On Issues*, pre-conference sponsored by Applied Communication Section, 1986–87

National Forensic Association:

Executive Board, 1977–80

• Director of Judges, National Tournament, 1977–79

• Select Committee on I.E. Nationals and Constitution Revision, 1976–78

Ohio Communication Association:

• Selection Committee, Debut Program, 1992

• Editor, The Ohio Speech Journal, 1984–85

• Business Manager, The Ohio Speech Journal, 1982–84

• College representative (elected) to Executive Board, 1981–83

• Chair, Awards Committee, 1981–83

Ohio Forensic Association:

• Committee on Trophy Alternatives, 1979–80

Organization for Research on Women & Communication (ORWAC of WCA):

• President, 1977–79

• Vice-President, 1976–77

Western Communication Association:

Committee to Investigate Advances in Empirical Research, 1976–79

# **PUBLICATIONS**

[chronological order with most recent first]

Hale, C., & James, A. (2013). The sisterhood of the hammer: Women organizing for community and self. In M. Kramer, L. Gossett, & L. Lewis (Eds.), *Communication and volunteering*. New York, NY: Peter Lang, Publisher.

- James, A. (2001). Clarifying who's in charge. In S. DeWine, *The consultant's craft* (2<sup>nd</sup> ed.) (pp. 237-240). Boston, MA: Bedford/St. Martin's.
- James, A. (1999, January). Research Center questions. Civitan Magazine, pp. 14-15. Birmingham, AL: Civitan International.
- James, A. (1996, Spring). Make your butterflies fly in formation. *TOPS talk*, pp. 1, 4. Nelsonville, OH: Human Services Development Institute of Hocking College.
- James, A., & Baum, E. (1995). Refereed review of *The Personal Profile Software System. Human Resource Development Quarterly*, 6(1), 114-118.
- James, A., & DeWine, S. (1990). Shootout at Midwest Manufacturing: When supervisors and staff clash. In B.D. Sypher (Ed.), *Case Studies in Organizational Communication* (pp. 177-189). New York: Guilford Publications, Inc.
- Query, J., Jr., & James, A. (1989). The relationship between interpersonal communication competence and social support among elderly support groups in retirement communities. *Journal of Health Communication*, 1(3), 165-184.
- DeWine, S., & James, A. (1988). Examining the communication audit: Assessment and modification. *Management Communication Quarterly*, 2(1), 148-173.
- Baum, E., & James, A. (1987). Using Social Styles training to improve organizational communication. In E. Baum (Ed.), 1987 Yearbook of Professional and Organizational Development (pp. 1-11). Columbus, OH: Section on Professional and Organizational Development/American Society for Public Administration.
- James, A. (1984). Study Guide for Interpersonal Communication 234: Introduction to Communication Theory. Office of Lifelong Learning, Independent Study, Ohio University, Athens, OH, 173 p.
- James, A. (1980). Forensics in the eighties: You can never find an oracle when you need her. Speaker and Gavel, 17(2), 92-96.
- James, A. (1979). The seventies in retrospect: Even hindsight can be myopic. Speaker and Gavel, 17(1), 24-30.

#### ERIC DOCUMENTS

- DeWine, S., James, A., & Walence, W. (1985, May). Validation of organizational communication audit instruments. *ERIC*, ED 266-494, 56 p.
- DeWine, S., & James, A. (1982, May). A comparative analysis of organizations' communication structure: Organizational technology and outcomes as determinants of internal communication. *ERIC*, ED 216-409, 36 p.
- DeWine, S., & James, A. (1982, November). The Hippocratic oath and standards for organizational communication consultants. *ERIC*, ED 165-217, 12 p.

## **CONVENTION PAPERS**

- Baum, E., & James, A. (1984, August). Communication in public and private sector organizations. Public Sector Division. Paper presented at the meeting of the Academy of Management, Boston, MA.\*
- DeWine, S., & James, A. (1982, May). A comparative analysis of organizations' communication structure: Organizational technology and outcomes as determinants of internal communication. Division IV. Paper presented at the meeting of the International Communication Association, Boston, MA.\*
- DeWine, S., & James, A. (1978, November). *The Hippocratic Oath and standards for consulting*. Applied Communication Section. Paper presented at the meeting of the Speech Communication Association, Minneapolis, MN.\*\*
- DeWine, S., James, A., & Walence, W. (1985, May). Validation of organizational communication audit instruments. Division IV. Paper presented to the meeting of the International Communication Association, Honolulu, HI.\*
- DeWine, S., Hale, C., & James, A. (1991, May). Organizational maintenance: Successful assimilation through mentoring relationships. Division IV. Paper presented at the meeting of the International Communication Association, Chicago, IL.\*\*
- DeWine, S., Putnam, L., & James, A. (1980, May). The role of communication in organizational conflict and negotiations: A position paper. Division IV. Paper presented at the pre-conference seminar, International Communication Association, Monterrey, MEX.\*\*

James, A. (1989, April). Administrative considerations in offering a communication program at off-campus sites. Vice-President's program. Paper presented at the meeting of the Central States Speech Association, Kansas City, MO.**
(1977, November). An inquiry into the relationships among judging philosophies, demographic characteristics, and debate ballot rationales: A beginning. Western Forensic Association. Paper presented at the meeting of the Western Speech Communication Association, Phoenix, AZ.*
(1982, April). Assessing information dissemination satisfaction in your organization. Paper presented at the meeting of the American Business Communication Association, Indianapolis, IN.*
(1999, November). <i>The circus of consulting: The choreographer</i> . Paper presented at the meeting of the National Communication Association, Chicago, IL.*
(1984, April). Communication assessment in a public agency. Section on Professional and Organizational Development. Paper presented at the meeting of the American Society for Public Administration, Denver, CO.*
(1979, October). Communication criticism: OFA wild card event. Ohio Forensic Association. Paper presented at the meeting of the Speech Communication Association, Columbus, OH.**
(1985, October). Criticism in action: Analysis of 'A Rhetorical Analysis of Senator Jepsen of Iowa'. Rhetoric and Public Address Interest Group. Paper presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.**
(1985, March). Feedback for effective management. Section on Professional and Organizational Development. Paper presented at the meeting of the American Society for Public Administration, Indianapolis, IN.*
(1986, April). <i>Helping university staff communicate competently</i> . Organizational/Business and Professional Communication Division. Paper presented at the meeting of the Central States Speech Association, Cincinnati, OH.**
(1985, May). <i>Identifying theory course components for practical application</i> . Division IV. Paper presented at the meeting of the International Communication Association, Honolulu, HI.*
(1982, April). <i>Information needs of the organization as they relate to its structure and function</i> . Paper presented at the meeting of the American Business Communication Association, Indianapolis, IN.*
(1982, November). <i>Measurement</i> . Action Caucus on Organizational and Intercultural Communication. Paper presented at the meeting of the Speech Communication Association, Louisville, KY.**
(1979, February). Organizational communication research: Innovations and applications. Organizational and Interpersonal Communication Interest Group. Paper presented at the meeting of the Western Speech Communication Association, Los Angeles, CA.**
(1983, May). Organizational simulation as a training tool for the client: Consulting relationships. Division IV. Paper presented at the meeting of the International Communication Association, Dallas, TX.*
(1984, November). Practical applications and community needs: Placing the communication campaign in the community. Commission on Experiential Learning in Communication. Paper presented at the meeting of the Speech Communication Association, Chicago, IL.**
(1979, April). <i>Regional judging characteristics: 1977 NDT</i> . Forensics Interest Group. Paper presented at the meeting of the Southern Speech Communication Association, Biloxi, MS.*
(1984, October). Some do's and don'ts in communication consulting. Applied and Organizational Communication Interest Group. Paper presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.**
(1988, May). The need to emphasize applications in organizational communication pedagogy. Division IV. Paper presented at the meeting of the International Communication Association, New Orleans, LA.*
James, A., & Baum, E. (1984, April). Assessing organizational communication. Section on Professional and Organizational Development. Paper presented at the meeting of the American Society for Public Administration, Denver, CO.*
James, A., & Baum, E. (1984, November). <i>Impact of communication training in a state agency</i> . Applied Communication Section. Paper presented at the meeting of the Speech Communication Association, Chicago, IL.*

James, A., & Biggs, J. (1976, November). The effects of 'history' on the generation of substantive statements during tasks in group decision-making. Behavioral Sciences Interest Group. Paper presented at the meeting of the Western Speech Communication Association, San Francisco, CA.\*

- James, A., & DeWine, S. (1984, May). Routineness in financial organizations: The impact on communication and job satisfaction. Division IV. Paper presented at the meeting of the International Communication Association, San Francisco, CA.\*
- James, A., & Smilowitz, M. (1984, May). Organizational communication theory and practice courses in the undergraduate curriculum. Division IV. Paper presented at the meeting of the International Communication Association, San Francisco, CA.\*\*
- Shepherd, S., & James, A. (1991, April). Organizational communication issues of persons with disabilities. Applied Communication Interest Group. Paper presented at the meeting of the Eastern States Communication Association, Pittsburgh, PA.\*\*
- Villet, H., & James, A. (1996, May). Follower sex, job congruence, and leader assessment of task readiness. Division IV. Paper presented at the meeting of the International Communication Association, Montréal, CAN.\*
- \* Denotes competitively selected paper.

**	Denotes invited paper.
	CONVENTION PROGRAM RESPONDENT
Jan	nes, A. (2009, November). Applied Communication Division. Response presented at the meeting of the National Communication Association, Chicago, IL.
	(2004, November). Communication and Organizational Change. Organizational Communication Division. Response presented at the meeting of the National Communication Association, Chicago, IL.
	. (1997, April). <i>Top Competitive Papers in Organizational Communication</i> . Organizational and Professional Communication Interest Group. Response presented at the meeting of the Central States Communication Association, St. Louis, MO.
<u>_</u> ·	(1995, November). <i>Translating Theory into Practice</i> . Applied Communication Section. Response presented at the meeting of the Speech Communication Association, San Antonio, TX.
<u>_</u> .	(1991, November). <i>Managing Conflict in Human Diversity</i> . Applied Communication Section. Response presented at the meeting of the Speech Communication Association, Atlanta, GA.
	(1990, June). <i>Inequities, Communication Breakdowns, and Conflict Management in Organizations</i> , Division IV. Response presented (and distributed) at the meeting of the International Communication Association, Dublin, IRE.
	. (1989, November). <i>Top Three Papers, Applied Communication Section</i> . Response presented (and distributed) at the meeting of the Speech Communication Association, San Francisco, CA.
<u> </u> ·	(1987, April). Top Three Papers in Organizational Communication (CSSA)/Applied Communication (SSCA), Organizational/Business and Professional Communication Division. Response presented at the meeting of the Central States Speech Association/Southern States Speech Association Joint Convention, St. Louis, MO.
	. (1986, May). Leaders, Managers, and Supervisors: Competitive Papers in Organizational Communication, Division IV. Response presented at the meeting of the International Communication Association, Chicago, IL.
	(1986, May). <i>Training and Development: Cross Cultural Issues</i> , Division IV. Response presented at the meeting of the International Communication Association, Chicago, IL.
	(1984, May). <i>Interpersonal Role Issues in Organizations</i> , Division IV. Response presented at the meeting of the International Communication Association, San Francisco, CA.
<u></u>	(1983, April). New Directions in Organizational Communication, Organizational/Business and Professional Communication Division. Response presented at the meeting of the Central States Speech Association, Lincoln, NB.
<u>_</u> ·	(1982, May). Organizational Communication Theories and Practical Problems, Division IV. Response presented at the meeting of the International Communication Association, Boston, MA.

\_\_\_. (1979, February). Changing Concepts in Forensic Theory and Instruction, Western Forensic Association. Response presented at the meeting of the Western Speech Communication Association, Los Angeles, CA.

#### CONVENTION PROGRAM DESIGNER/PARTICIPANT

- 2006, November. Connecting the Generations: Women's Journeys in the Field-An Intergenerational Dialogue. Women's Caucus. Presented at the meeting of the National Communication Association.
- 2000, November. *Engaging Service: Academicians and Active Citizenship*, Engaged Discipline Series. Presented at the meeting of the National Communication Association, Seattle, WA.
- 2000, May. *Issues in Managerial Communication*, Division IV. Chaired program presented at the meeting of the International Communication Association, San Francisco, CA.
- 1999, November. *The Circus of Consulting*, Roundtable Series. Presented at the meeting of the National Communication Association, Chicago, IL.
- 1999, May. *Issues in Managerial Communication*, Division IV. Chaired program presented at the meeting of the International Communication Association, San Francisco, CA.
- 1997, October. *Distance Education: The Classroom Experience*, Organizational Communication Interest Group. Presented on program at the meeting of the Speech Communication Association of Ohio, Westerville, OH.
- 1995, November. *Translating Theory into Practice*, Applied Communication Section. Designed and chaired program presented at the meeting of the Speech Communication Association, San Antonio, TX.
- 1994, July. *Teaching Communication Skills in Diverse Environments: Adult Learners and Reality*, Division IV. Designed, chaired, and presented on program at the meeting of the International Communication Association, Sydney, AUS.
- 1994, November. *Competitive Papers in Small Group Communication*, Applied Communication Section. Chaired program presented at the meeting of the Speech Communication Association, New Orleans, LA.
- 1993, November. Applied Communication Section. Chaired program presented at the meeting of the Speech Communication Association, Miami, FL.
- 1993, October. Archival Data as a Source for Understanding Communication in Organizations. Designed and chaired program presented at the annual meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1992, May. *Internal and External Environments and Organizational Communication*, Division IV. Chaired program presented at the annual meeting of the International Communication Association, Miami, FL.
- 1992, April. *Communication Training for Leadership*, Organizational and Professional Communication Division. Chaired program presented at the annual meeting of the Central States Communication Association, Cleveland, OH.
- 1991, October. *The Undergraduate Applied Experience*, Organizational Communication Interest Group. Designed, chaired, and presented on program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1990, February. Designed the 1990 Chicago convention program for Applied Communication Section of the Speech Communication Association–8 competitive papers sessions and 6 competitive programs.
- 1989, May. *Participatory Management and Performance in Organizations*, Division IV. Chaired program presented at the meeting of the International Communication Association, San Francisco, CA.
- 1989, April. Designing an Applied Program of Communication Taught to Teachers at Off-Campus Sites, Vice-President's Program. Designed and chaired program presented at the meeting of the Central States Speech Association, Kansas City, MO.
- 1988, November. *Persons with Disabilities as Trainers and Trainees*, Applied Communication Section. Designed and chaired program presented at the meeting of the Speech Communication Association, New Orleans, LA.
- 1987, May. Communication, Organization, and Organizational Control, Division IV. Chaired program presented at the meeting of the International Communication Association, Montreal, CAN.

1985, May. *Male-Female Communication in the Organization*, Division IV. Chaired program presented at the meeting of the International Communication Association, Honolulu, HI.

- 1983, October. *Teleconferencing and Organizations*, Organizational and Applied Communication Interest Group. Designed and chaired program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1983, May. Communication Strategies in Work Environments, Division IV. Chaired program presented at the meeting of the International Communication Association, Dallas, TX.
- 1983, May. Sex Role Stereotyping and Socialization Processes in Organizations, Division IV. Chaired program presented at the meeting of the International Communication Association, Dallas, TX.
- 1982, November. *Legislating Ethics: Compliance without Commitment?* American Forensics Association. Designed and chaired program presented at the meeting of the Speech Communication Association, Louisville, KY.
- 1982, October. Corporate Training Programs: Process and Evaluation, Organization and Applied Communication Interest Group. Designed and chaired program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1981, October. So, You Want to Be a Consultant ..., Organization and Applied Communication Interest Group. Designed, chaired, and panelist on program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1981, October. *Selected Papers in Forensics*, Ohio Forensic Association. Designed and chaired program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1980, October. *The Organizational Communication Curriculum at Ohio University*, Organization and Applied Communication Interest Group. Panelist on program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.
- 1980, May. Androgyny and Mass Communication, Women's Caucus. Chaired program presented at the meeting of the International Communication Association, Acapulco, MEX.
- 1980, May. Forensics: An Educational Perspective, Southern Forensics Association. Designed and chaired program presented at the meeting of the Southern Speech Communication Association, Birmingham, AL.
- 1979, October. *Judging Criteria: The Difference Between 1st and 6th*, Ohio Forensic Association. Panelist on program presented at the meeting of the Speech Communication Association of Ohio, Columbus, OH.

## EDITORSHIPS/REVIEWER

Editorial Board, Communication Studies, Jim Query, Ed., 2005-06.

Editorial Board, special issue, Communication Studies, Jim Query, Ed., 2002-04.

Editor, Division IV News. Organizational Communication Division, ICA, 1990-95, 1998-2000.

Editorial Board, Journal of Applied Communication Research, W. Eadie, Ed., February 1990–93; Julia T. Wood, Ed., September 1993–1996.

Reviewer, Journal of Health Communication, special issue, 2002.

Reviewer, Management Communication Quarterly, 1988, 1993–2002.

Reviewer, Harcourt, Brace, Jovanovich Publishers, College Division, 1988.

Editor, CSSA Speakers' List, 1987. States Advisory Council, CSSA, April 1987.

Editor, CSSA Speakers' List, 1986. States Advisory Council, CSSA, April 1986.

Editor, CSSA Speakers' List, 1985. States Advisory Council, CSSA, April 1985.

Editor, Compendium of Human Resources in Organizational Communication, 1985. Division IV, ICA, May 1985. Co-editor, G. Kreps.

Editor, The Ohio Speech Journal, Speech Communication Association of Ohio, 1984–85.

#### GRANT PROPOSALS/FUNDED RESEARCH

- College of Communication, Dean's Fund, grant for retreat for participants in the Cassese Corporate Communication Leaders program, Fall 2001.
- TIPS [Technology Innovation Program] Grant, 1997-98. Ohio University Regional Higher Education.
- Course conversion and enhancement. Funded for \$800 by Higher Education Microwave System program, Summer 1997.
- The Effects on Intra-Agency Communication of Introducing Computerized Client Systems in Human Services Agencies. Funded for \$500 by the O.U. Research Committee, August 1989. Co-researchers, E. Baum and C. Gips.
- Funding for three academic quarters (F/W/S 1988-89; F/W/S 1989-90) for undergraduate PACE (Program to Aid Career Exploration) student. Student works 15 hours per week with the Summer Extension Program. Competitive application process with approximately 50% of proposals funded.
- The Summer Series on Effective Interpersonal Communication in the Classroom for Elementary and Secondary Teachers and Administrators. Co-authors, E. Bonaguro, S. DeWine, J. Pearson, E. Graham, and J. Rhea. Grant application for \$10,400 from external funding agency. Not funded, February 1987.
- Assessing the Effects of Interpersonal Communication Styles and Subsequent Training Programs on Employees' Perceptions of Communication in Their Organizations, funded for \$2,800 by the O.U. Research Committee, April 1982. Co-author, E. Baum.

#### WORKSHOPS/SEMINARS/TRAINING CONDUCTED

Workshop topics include: Goal Setting, Long-Range Planning, Social Styles Training, Effective Communication in Organizations, Supervisory Skills, Time Management, Meeting Management, Nonverbal Communication, Listening Skills, Leadership Skills, Team Building, Designing Training Programs, and Training for Vocational Education Teachers and Students.

- 2012, 3 programs on 2 different topics, ranging from two to three hours in length.
- 2011, 2 programs on 2 different topics, ranging from two to three hours in length.
- 2009, 3 programs on 3 different topics, ranging from four to eight hours in length.
- 2008, 4 programs on 3 different topics, ranging from two to eight hours in length.
- 2007, 3 programs on 2 different topics, ranging from two to eight hours in length.
- 2006, 6 programs on 5 different topics, ranging from two to eight hours in length.
- 2005, 5 programs on 2 different topics, eight hours in length.
- 2004, 6 programs on 4 different topics, ranging from three to eight hours in length.
- 2003, 5 programs on 3 different topics, ranging from four to eight hours in length.
- 2002, 10 programs on 4 different topics, ranging from two to eight hours in length.
- 2001, 9 programs on 5 different topics, ranging from two to eight hours in length.
- 2000, 8 programs on 8 different topics, ranging from two to 10 hours in length.
- 1999, 9 programs on 3 different topics, ranging from one to eight hours in length.
- 1998, 3 programs on 2 different topics, ranging from two to eight hours in length.
- 1997, 4 programs on 2 different topics, ranging from two to 11 hours in length.
- 1996, 5 programs on 4 different topics, ranging from one to seven hours in length.
- 1995, 7 programs on 3 different topics, ranging from one to five hours in length.

1994, 5 programs on 5 different topics, ranging from one to seven hours in length.

1993, 4 programs on 4 different topics, ranging from two to eight hours in length.

1992, 6 programs on 4 different topics, ranging from two to ten hours in length.

1991, 10 programs on 5 different topics, ranging from two to 14 hours in length.

1990, 10 programs on 4 different topics, ranging from two to five hours in length.

1989, 20 programs on 5 different topics, ranging from one to eight hours in length.

1988, 15 programs on 10 different topics, ranging from two to eight hours in length.

1987, 30 programs on 18 different topics, ranging from two to eight hours in length.

1986, 26 programs on 15 different topics, ranging from two to eight hours in length.

1985, 21 programs on 11 different topics, ranging from two to eight hours in length.

1984, 24 programs on 14 different topics, ranging from two to eight hours in length.

1983, 21 programs on 14 different topics, ranging from two to eight hours in length.

1982, 15 programs on 10 different topics, ranging from two to eight hours in length.

1981, 10 programs on 6 different topics, ranging from two to eight hours in length.

1980, 6 programs on 4 different topics, ranging from two to eight hours in length.

1975-79, 10 programs on 8 different topics, ranging from two to eight hours in length.

# PROFESSIONAL DEVELOPMENT ACTIVITIES

Blackboard Innovative Teaching Series, 5 hours. Blackboard, Inc., Washington, D.C., February 27, March 27, April 23, May 29, and July 24, 2012. Received in Athens, OH.

Ipad in Education, 1.5 hours, Ohio University, October 27, 2012.

Non-Profit Leadership, 5 hours. The Athens Foundation, August 23, 2011.

Blackboard 9.1 Pilot training, 2 hours. Ohio University, August 10, 2011.

ACALOG Training, 2 hours, Registrar's Office, Ohio University, January 22, 2009.

Engaging Students with Technology, 4 hours, Center for Teaching Excellence, Ohio University, November 6, 2008.

TAGS, Ohio SuperComputer Center, Ohio State University, Columbus, Ohio, October 6, 2008.

Learning Outcomes & Assessment, 8 hours, Center for Teaching Excellence, Ohio University, April 18, 2008.

Photoshop CS2, 7 hours, PowerPoint Institute, Covington, KY, August 29, 2006.

WorkForce Manager timesheet training, 2.5 hours, Communication Network Services, August 16, 2005.

Communication Networks in the Public Interest I: Overview of Communication Network Analysis, 3.5 hours, International Communication Association Convention Pre-Conference, New Orleans, LA, May 27, 2004.

Microsoft ACCESS, 4 hours, Computer Services, April 20 and April 22, 2004.

OULN System Training, 2 hours, Copeland Hall, April 07, 2004.

Microsoft Project 2002, 2 hours. Computer Services, Athens, OH, January 29, 2004.

PARIS, 2 hours. VP Finance & Administration, Athens, OH, September 2003.

Digital Photography, 6 hours. Computer Services, Athens, OH, May 07 and 14, 2003.

Mulberry E-mail Advanced, 2 hours. Computer Services, Athens, OH, April 24, 2003.

Calendaring, 2 hours. Computer Services, Athens, OH, January 10, 2003,

Use of Technology in Distance Education and Cheating in the On-line Classroom, 3 hours, Center for Innovation in Technology and Learning, Athens, OH, May 06 and 07, 2002.

Electronic Theses and Dissertations, 2 hours. Computer Services, Athens, OH, February 04, 2002.

Teaching the College Course: Undergraduate Research Measures, 3.5 hours, National Communication Association Convention Short Course, Atlanta, GA, November 3, 2002.

Photoshop, 2 hours. Computer Services, Athens, OH, October 02, 2002.

OULN Professional Development, copyright concerns, 2 hours. Legal Affairs, Athens, OH, June 01, 2001.

Course Design for Distance Education, 10 weeks. Lifelong Learning and Center for Information Technology in Learning, Athens, OH, January-March 2001.

Photoshop, 4 hours. Computer Services, Athens, OH, February 2001.

OULN Professional Development, 2 hours. OULN, Athens, OH, October 20, 2000.

Blackboard.com-CourseInfo., 8 hours. Center for Instructional Technology in Learning, Athens, OH, November-December 1999.

Lessons in Leadership, 7 hours. Fourth Annual Conference, sponsored by the University of Texas, Arlington, and Franklin University, Columbus, OH, November 1999.

Interactive Web-Based Instruction for Service Learning, 1.5 hours. Center for Community Service, Athens, OH, October 1999.

SPSS ver. 9.0, 2 hours. Computing and Technology Services, Athens, OH, October 1999.

Sabbatical, Fall 1998 and Winter 1999 quarters. Worked at the Civitan Research Center, University of Alabama, Birmingham, and the Civitan International World Headquarters. Acted as communication and leadership development consultant.

An International Dialogue on Theory, Practice, and Politics in Health Communication, 8.5 hours. International Communication Association Pre-Conference sponsored jointly by Hebrew University and the Health Communication Division, Jerusalem, IS, July 20, 1998.

Individual Tutorial, 2 hours. Center for Teaching Excellence, Athens, OH, October 1997.

Surfing the Web 101: Creating Course Syllabi that Work, 1 hour. Center for Teaching Excellence, Athens, OH, October 1997.

Eudora Pro, 2 hours. Computing and Technology Services, Athens, OH, June 1997.

Collaborative Leadership for Women, 4 hours. National League of Cities Convention, San Antonio, TX, December 1996.

Using HTML, 4 hours. Computing and Technology Services, Athens, OH, June 1996.

PowerPoint®, 3 hours. Computing and Technology Services, Athens, OH, May 1996.

EXCEL, 4.5 hours. Computing and Technology Services, Athens, OH, June 1995.

SPSS/PC+, 2 hours. Computing and Technology Services, Athens, OH, April 1995.

WordPerfect 6.0 for Windows, 4.5 hours. Computing and Technology Services, Athens, OH, March 1995.

Gradebook, 2 hours. Computing and Technology Services, Athens, OH, April 1994.

Participative Leadership: Teaching Teambuilding Skills in the Classroom and the Organization, 3 hours. Speech Communication Association, Miami, FL, November 1993.

The Oneness of Opposites: Theory and Application in Organizational Communication, 6 hours. International Communication, Miami, FL, May 1992.

Using All-in-1's Time Management Program, 2 hours. University Computing and Learning Services, Athens, OH, April 1991.

Introduction to All-in-1 Electronic Mail System, 2 hours. University Computing and Learning Services, Athens, OH, February 1991.

Introduction to BITNET for Faculty and Staff, 2 hours. University Computing and Learning Services, Athens, OH, September 1990.

Networks--Master Session, 4 hours. International Communication Association, Dublin, IRE, June 1990.

Contemporary European Approaches to the Study of Organizational Communication, 8 hours. International Communication Association, Dublin, IRE, June 1990.

Introduction to the MAC, 8 hours. Micro-Center Education Division, Columbus, OH, October 1989.

Marketing and Consulting, 8 hours. Ohio University Communiversity, Athens, OH, October 1989.

Wide-Area Network, 2 hours. University Computing and Learning Services, Athens, OH, September 1989.

Introduction to the Macintosh, 1.5 hours. University Computing and Learning Services, Athens, OH, September 1989.

Managing Change, 8 hours. University Associates Consultant's and Trainer's Conference, San Francisco, CA, March 1987.

Power, Image, and Communication Skills, 8 hours. Business Women's Training Institute, Columbus, OH, January 1987.

The Marble Company: A Simulation, 8 hours. Speech Communication Association, Chicago, IL, November 1986.

Leadership Skills for Women, 8 hours. Business Women's Training Institute, Columbus, OH, October 1986.

*PC-File III*, 1.5 hours. University Computing and Learning Services, Athens, OH, April 1986. *Tell-A-Graf*, 1.5 hours. University Computing and Learning Services, Athens, OH, October 1986.

Host to PC--Transferring Files, 1.5 hours. University Computing and Learning Services, Athens, OH, October 1986.

Managing Group Processes, 15 hours. American Management Association, Athens, OH, March 1984.

Understanding SAS, SPSS, and BMD, 2.0 hours. University Computing and Learning Services, Athens, OH, February 1981.

Grantsmanship, 6 hours. The Ohio Program for the Arts and Humanities, Columbus, OH, July 1980.

Understanding the ICA Communication Audit, 8 hours. International Communication Association, Chicago, IL, April 1978.

#### SCHOOL RESPONSIBILITIES

## **Governance Committees:**

Chairperson, Undergraduate Committee, 2006-08

Chairperson, Curriculum Committee, 1986-88, 1989-92, 1993-98; 1999-2013

Chairperson, Technology Committee, 2009-12

Member, Technology Committee, 2008-09

Member, Grievance Committee, 1995-97; 1998-2001

Elected member, Budget & Merit Committee, 1995-96, 2005-06

Elected member, Merit & Salary Committee, 1994–95 [re-review committee for 1993–94, too]; 1999-2000, 2000-01

Elected member, Budget, Merit, & Salary Committee, 1987-88, 1988-89

Member, Curriculum Committee, 1978-79, 1984-86, 1988-89, 1992-93

Member, Graduate Committee, 1983-84, 1989-91, 1992-95, 2000-01

Chairperson, Human Subjects Committee, 1980-81

Member, Policy, Planning, and Program Committee, 1984-85, 1987-88

Elected chairperson, Promotion and Tenure Committee, 1985–86, 1991–92

Member, Promotion and Tenure Committee, 1979–80, 1982–83, 1984–85, 1988–90, 1992–present

Chairperson, Scholarship Committee, 1978-83

Member, Undergraduate Petition Committee, 1983-84

#### **Graduate Student Committees-Ph.D.:**

Chairperson, 1 committee: N. Otakum (2014)

Directed 23 Ph.D. dissertations: B. Bonine, 2013; P. Rinratannakorn, 2011; L. Wang, 2010; S.Rimkeratikul, 2008; W. Fournier, 2008; Do Kyun Kim, 2007; A. Wichayachakorn, 2005; S. Otaivities, 2004; T. Combs, 2003; D. Peterson, 2002; T. Holm, 2000; A. Chulapimpan, 1999; S. Kunathikornkit, 1997; C. Yost, 1995; C. Gahagen-Hudspeth, 1995; F. Flauto, 1994; S. Yoho, 1994; L. Davidson, 1992; M. Riley, 1991; C. Smith, 1990; S. Shepherd, 1990; W. Walence, 1989; J. Berns, 1986.

Member of 80+ committees, 1978–present, including eight in the College of Education.

# **Graduate Student Committees-M.A.:**

Directed 21 M.A. programs: L. Wang, 2004; C. Bitler, 2001; T. Brenner, 2000; S. Edwards, 2000; E. Young, 1999; J. Childs, 1999; W. Beil, 1998; A. Young, 1997; H. Villet, 1996; A. Huston, 1995; K. Hudson, 1993; C. Stage, 1992; A. Wenner, 1991; A. Chila, 1990; S. Gibson, 1989; J. Query, 1987; D. Deller, 1986; J. Cooper, 1985; A. Elliott, 1983; M. Michael, 1982; J. Jeffers, 1982.

Chairperson, 31 committees (non-thesis, excluding Grad. Comm. service), 1978-88; 1999-present.

Member, 80+ committees (thesis and non-thesis), 1978-present.

#### Supervision of Major Classroom Projects:

This section indicates classroom projects in which the outcome was a major written report presented to a client in the university or the community. Some of the clients were outside the city; occasionally, even out of the state. The reports typically dealt with some aspect of communication within the client's area of responsibility and/or organization. Reports varied in length from 30 to 250 pages, depending on the project. Topics included communication assessments using the International Communication Association Communication Audit; survey development, administration, data collection, and interpretation; or the development of training manuals. Some of the final reports were accompanied by communication training for the client's peers, subordinates, etc.

citizen opinion survey #2

<u>Client</u> <u>Project</u>

Alexander Local School District Alexander Local School District Athens Area Chamber of Commerce Athens Area Chamber of Commerce Athens Cable Television Task Force Athens City Administration

Athens City Administration Athens City Administration communication audit
voter opinion survey
county-wide quality of life survey
OU student marketing survey
Continental Cablevision past performance survey
Arts, Parks & Recreation public meeting, stakeholder interviews, and
member/non-member survey
citizen opinion survey #1

Athens City Administration citizen opinion survey #4 Athens City Administration citizen opinion survey #5 Athens City Administration citizen opinion survey #6 Athens City Administration citizen opinion survey #7 Athens City Administration citizen opinion survey #8 Athens City Administration citizen opinion survey #9 Athens City Administration citizen opinion survey #10 Athens City Administration citizen opinion survey #11 Athens City Administration citizen opinion survey #12 Athens City Administration citizen opinion survey #X3 Athens City Administration citizen opinion survey #14 Athens City Administration business opinion survey #1 Athens City Administration business opinion survey #2 Athens City Administration future of Athens survey Athens City Administration city services knowledge & need survey Athens City Law Director AOL Time Warner customer satisfaction survey Athens City Recreation Department city-wide interest survey Athens County Children Services KidFest! satisfaction survey Athens County Convention & Visitors Bureau Citizen awareness survey Athens County Department of Human Services communication audit #1 Athens County Department of Job & Family Services communication audit #2 Athens County Department of Human Services client satisfaction survey #1 Athens County Department of Human Services client satisfaction survey #2 Athens County Department of Human Services transportation needs survey Athens County Department of Human Services "working poor" survey Athens County Department of Job & Family Services "Computers for the People" follow-up training needs survey Athens County Humane Society county-wide attitude survey Athens County Senior Center communication audit Athens High School communication audit #1 Athens High School communication audit #2 Athens International Film & Video Center audience survey Athens Police Department communication audit and training Athens Police Department student survey and report Bank One of Athens and 8 branches communication audit Camden-Clark Hospital, Parkersburg communication audit Cleveland Clinic, HRD communication audit Doctor's Hospital, Nelsonville, Personnel Dept. communication audit East Muskingum Local School District communication audit Mole-Master/HiVac Companies communication audit Nelsonville Chamber of Commerce membership CD OU Administrative Senate-Professional Development Committee training program evaluations **OU** Admissions Office communication audit OU Alden Library Staff communication audit and training OU College of Fine Arts undergraduate advising survey OU College of Osteopathic Medicine communication audit OU College of Osteopathic Medicine communication audit of CORE program & regional sites **OUCOM** Osteopathic Medical Center 4 different communication audits OUCOM ED&R communication audit OU Dean of Students & University College first-year experience survey OU Dept. of Campus Safety campus-wide services survey OU Dept. of Student Affairs communication audit **OU** Department of Facilities Management shuttle bus interest survey "Communiversity" interest survey OU Division of Lifelong Learning OU Employees' Credit Union satisfaction survey communication audit and training **OU Food Services OU Housekeeping Services** communication audit and training **OU Information Technology Services** communication audit OU Residence & Auxiliary Services residence hall cable tv survey #1 OU Residence & Auxiliary Services/Residence Life/Housing residence hall cable tv and computer survey #1

residence hall cable tv and computer survey #2

residence hall cable tv and computer survey #3

communication audit

OU Residence & Auxiliary Services/Residence Life/Housing

OU Residence & Auxiliary Services/Housing

**OU International Student Services** 

**OU Physical Plant** 

OU University Professional Development Office

OU Residence Life OU Security

OU Visitors Center

Pittsburgh Public School District Pizza Hut of Southeastern Ohio

Rural Action of Ohio

Southeastern Ohio Legal Services

State of Ohio Department of Administrative Services

State of Ohio Department of Transportation Stonewall Jackson Memorial Hospital

Vinton County Board of Education/Bus. Advisory Council

communication audit and training 2 different training needs assessments communication audit and training communication audit and training staff training manual (communication)

communication audit communication audit

Membership services assessment communication assessment communication audit communication audit

voter survey

#### **Search Committees:**

Member, Group II faculty search, 2012

Member, two faculty positions, 2006-07

Member, Cassese Forensic Director faculty position, 2004-05

Member, two faculty positions, 1999-00

Chairperson, two faculty positions, Spring 1997-Winter 1998

Chairperson, Organizational Communication Associate Professor, Spring 1988; search re-opened Fall 1988, co-chair

Chairperson, Director of Forensics, 1985

Member, Organizational Communication Assistant Professor, 1982-83

Member, School Director, 1979-80; 1998-99

## **Administrative Duties:**

Associate Director for Undergraduate Studies, 2002-2010

Liaison, BU/OU doctoral program, 2005-2009

Coordinator, COMS at OUHK program, 2002-2011 (although on-site program ended in Fall 2007, last student completed June 2011)

InCo 234 (Introduction to Communication Theory), multi-section course director, 1978-83, 1998-03

Internship Director, Winter 1991-Fall 1998

Director, InCo Computer Lab, Summer 1994–Summer 1997

Administrator, Summer Extension Workshops Program, 1986–89

Co-advisor, A.S.T.D. chapter, 1983-86

Chairperson, Library Acquisitions Committee, 1981-83, 1985-2005

Chairperson, Communication Week Committee, 1981–82

Chairperson, 28 undergraduate internship committees, 1978-83

Director of Forensics, 1978-81

InCo 215 (Argumentation and Debate), multi-section course director, 1978-80

#### **COLLEGE RESPONSIBILITIES**

Member, College Technology Committee, 2009-2012

Member, Dean's Evaluation Committee, 2009

Member, Review Committee, Institute for International Journalism, 2007

Chair, College Curriculum Committee, 1999-02; 2006-07; 2012-13

Member, College Curriculum Committee, 1986-88, 1989-92, 1993-98, 2002-12

Representative, Ohio University Bicentennial Celebration Committee, 2001-04

Chair, College Professional Ethics Committee, 2002

Member, Scripps Survey Research Center Advisory Board, 1998-01

Member, ad hoc Grade Appeal Committee, 1996

Member, ad hoc College Curriculum Committee, 1988–89

Member, College Communication Week Committee, 1981-82

Elected member, College Dean's Advisory Committee, 1983-85

Member, McClure School of Communication Systems Management Promotion and Tenure Committee, 1990-91

Member, College Promotion and Tenure Committee, 1989–90

Chair, College Scholarship Committee, 1980-81

Member, College Scholarship Committee, 1978-83

Member, College Scholarship, Recruitment, and Retention Committee, 1984-85

Member, College Space Utilization Committee, 1979-81

Member, ad hoc College Technology Implementation Committee, 1994–96

# UNIVERSITY RESPONSIBILITIES

#### **Standing Committees:**

Member, University Curriculum Council (UCC), 1984–1990, 1991–94, 1997–2013

Chair, UCC Individual Course Committee, 2008-13

Member, UCC Individual Course Committee, 1985-90, 1999-2008

Member, UCC Programs Committee, 1998-99, 2005-07

Chair, UCC General Education Committee, 1988–90 [Tier I Review follow-up and Tier III Review completed]; 1991–94 [Tier II Review completed]

Member, UCC General Education Committee, 1985-88

Member, UCC Review Committee, 1997-2001

Elected alternate, Faculty Senate, 2000-01

Elected member, Faculty Senate, 1987-90

Member, Faculty Senate Professional Relations Committee, 1989-90

Member, Faculty Senate Student Affairs Committee, 1987-89

Member, Ohio University Research Committee (OURC), 1980-83

Member, OURC sub-committee to review grant completion reports, 1981–82

## Other University-wide Committees:

Panel Lead, Communication Studies Review Panel, TAGS, State of Ohio, 2012-13

Member, Communication Studies Review Panel, TAGS, State of Ohio, 2008-12

Member, Q2S Steering Committee, 2008-13

Member, ad hoc Online Study Group, 2007-08

Co-Chair, Task Force on Review of University Policy & Procedures, 2001-02

Member, Information Resource Council, 1996-97

Chair, Research Program Group, IRC, 1996-97

Member, Evaluation Committee for Dean of University College, 1987, 1990 [prepared written review report both years]

Chairperson, Five-Year Evaluation Committee for Dean of College of Communication, 1991

Reviewer, Lifelong Learning, portfolio development and InCo 234, 1984–2012

Advisor, Master of Arts in International Administration program, 1979-85

Member, Portfolio Development Group, Lifelong Learning and School of Interpersonal Communication, December 1981

Member, Professional Development Advisory Committee, Vice-President for Administration, 1982–84

Member, Search Committee for the Manager, Instructional Services, University Computing and Learning Services, 1985, 1990

## **COMMUNITY SERVICE**

American Red Cross, Athens, blood donor, 15 gallons donated

Appalachian Ohio Public Interest Center (now Rural Action), Training Committee, 1990-92

Athens County Land Use Task Force, Utilities & Infrastructure Committee, member, 2006-08

Athens Civitan Club, charter member, 1985; Club Secretary, 1985–86; Club President-Elect and President, 1987–89, 1999-01; Honor Club and Distinguished President international award recipient, 1988–89; Chair of Publicity Committee, 1989–91; Chair of Membership Committee, 1993–94, 1995–2000; Education Manager, 1995–9. Honors include perfect attendance 25 of 28 years; Club Honor Key twice; Distinguished Service Awards, 1997 Civitan of the Year, 2001 Civitan of the Year, Club President-Elect and President, 2008-2011. Offices held at the District level include Secretary, 1987–88; Area III Director, 1988–89, 2004-05; Director of Administration, 1989–90; Director of Training, 1991–92, 1992–93, 1995–98, 2006-08; Training Academy Faculty, 1988–90, 1994–99, 2000-02; Governor-Elect, 1994–95; Governor, 1995–96; Past Governor Director, 2000-01, Civitan International Foundation Liaison, 2001-06; Judge Advocate, 2005-06, Governor-Elect, 2008-09; Governor, 2009-10. Region 4 International Director, 2010-12. Honors include District Honor Key; Civitan International Foundation Fellow, 1999, Civitan International Research Center Fellow, 2004; International Honor Key, 2008.

Chair, Civitan International Strategic Planning Committee, 2007-08

The Women's Fund of The Athens Foundation, 2007-present

The Advisory Group of The Women's Fund of The Athens Foundation, 2010-12

The Bobcat Buzz-in High School Quiz Bowl, moderator for an average of 4-7 hours each year, 1985-1997

Habitat for Humanity, Athens, home renovation in Glouster, Ohio, 1990–91; home building in Sharpsburg, 1992; Data Base Manager, 1993–2000; co-director of training, Athens Women Raise the Roof coalition, 2002-03; treasurer, Athens Women Raise the Roof coalition, 2003-present; chair, Finance Committee, 2013-ongoing.

Friends of the Trisolini Gallery, Director of Communication, 1991–92; Christmas Shop volunteer, 3 weeks annually; Data Base Manager, 1993–94. Name changed to Kennedy Museum of American Art in 1994; patron member.

Columbus Museum of Art, member, 2001-11

O'Bleness Hospital Guild, member, 1996-2002

Sheltering Arms Foundation [supporting O'Bleness Hospital], member 1983-2006; 1921 Pillar Society [replaced sheltering Arms Foundation in 2007], member since 2007

Southeast Ohio Cultural Arts Center [Dairy Barn], volunteer; member since 1982

#### CURRICULUM DEVELOPMENT/REVISION

Course	Substance of the Development/Revision
InCo 234	"Introduction to Communication Theory" revised to focus on application of communication theories in contemporary communication situations. Emphasis on development of critical evaluative factors in reading research, writing skills, integration of communication theories in day-to-day life. 1980.
InCo 300	"Field Research Methods in Communication" redesigned for online offering. 2002.
InCo 401/501	<b>'Field Research Methods in Communication'</b> designed to focus on field research methods used in communication, political science, sociology, etc. Emphasis is on the development of skills in using content analysis, Q-Technique, survey design, interviewing, sampling, and participant observation. 1981.
InCo 421	"Training and Development in Communication" developed to reflect current models for designing training programs. Emphasis is on the process from observation and critical analysis of educational training to design and delivery of training. Not offered in conjunction with InCo 632. Designed to be the first training class for undergraduate organizational communication majors. 1991.
InCo 4/502A/B	"Direction of the Forensic Program" revised to focus on issues affecting the forensic community such as recruiting, budgeting, staffing, education vs. competition, tournament management. Appropriate for both high school and college programs. Emphasis is on the practical application of information and assessment of trends in education, government, and economics affecting programs. 1979.
InCo 445	"Senior Practicum in Organizational Communication" designed, with S. DeWine, to provide senior organizational communication majors with experiences as employees of a "real-to-life" organization and to involve students in an organizational project with an outside client. Emphasis is on skills application. 1979.
InCo 430/530	"Communication and the Campaign" revised to focus on campaigns in four areaspolitical elections, fund raising, ballot issues, general awareness. Emphasis is on the acquisition of skills through experience in campaigns and extensive reading that are transferrable to other situations. Guest speakers. 1982.
InCo 4/780	"Mediated Instructional Communication" designed to focus on the use of computers in instructional communication activities. This course is designed to build on the student's basic understanding of word processing, presentation development, and spread-sheet analysis, and to add familiarity with e-mail, project

management, and database management tools. 1998.

InCo 4/572 "Communicating in Your Work Place: Strategies for Teachers and Administrators" revised for delivery utilizing the Higher Education Microwave System. Integration of PowerPoint® display, videotapes,

interactive activities, and feedback systems. 1997.

InCo 4/573 "Listening and Small Group Communication for Teachers and Trainers" revised for delivery utilizing the Higher Education Microwave System. Integration of PowerPoint® display, videotapes, interactive activities,

and feedback systems. 1997.

InCo 632 "Instructional Training and Development in Communication" developed to reflect current models for

designing training programs. Emphasis is on the process from observation and critical analysis of

educational training to design and delivery of training. 1987.

COMS 832 "Integrated Research & Praxis" developed as part of new doctoral curriculum. Students engage in client-

based consulting project. Content varies with instructor. 2005.

## COURSES TAUGHT: FALL 1982 TO THE PRESENT<sup>1</sup>

Fall 1982 InCo 4/546 (2 sections), InCo 545 Winter 1983 InCo 445, Research by Assignment

Spring 1983 InCo 445

Fall 1983 InCo 4/546, InCo 545 Winter 1984 InCo 445, InCo 646 Spring 1984 Research by Assignment

Fall 1984 InCo 234, InCo 445, InCo 4/546

Winter 1985 InCo 445, InCo 669

Spring 1985 InCo 234, InCo 4/565, InCo 645

Fall 1985<sup>2</sup> InCo 445

Winter 1986 InCo 445, InCo 644

Spring 1986 InCo 645

Fall 1986 InCo 545 Winter 1987 InCo 646 Spring 1987 InCo 445

Fall 1987 InCo 521 Winter 1988 InCo 631 Spring 1988 InCo 4/501

Fall 1988<sup>3</sup> InCo 445, InCo 632, InCo 630, InCo 630 for OU-Zanesville M.A. program

Winter 1989 Faculty Leave Spring 1989 InCo 4/501, InCo 631

Fall 1989 InCo 445, InCo 632

Winter 1990 InCo 234, InCo 631, InCo 631 for OU-Zanesville M.A. program

Spring 1990 InCo 4/501, InCo 445

Fall 1990 InCo 445, InCo 632

Winter 1991 InCo 234, InCo 497, InCo 631 Spring 1991 InCo 421, InCo 445, InCo 497

Summer 1991 InCo 497

Fall 1991 InCo 445, InCo 497, InCo 632 Winter 1992 InCo 300, InCo 497, InCo 631 Spring 1992 InCo 421, InCo 445, InCo 497

Summer 1992 InCo 497

Fall 1992 InCo 445, InCo 497, InCo 632

Winter 1993 InCo 300, InCo 445, InCo 497, InCo 631

Spring 1993 InCo 421, InCo 445, InCo 497

Summer 1993 InCo 497

Fall 1993 InCo 234, InCo 445, InCo 497, InCo 632

Winter 1994 InCo 300/501, InCo 421, InCo 445, InCo 497, InCo 103 at OU-Lancaster

Spring 1994 InCo 421, InCo 445, InCo 497

Summer 1994 InCo 497

Fall 1994 InCo 445, InCo 497, InCo 632

December 1994 InCo 103, InCo 421 at Hong Kong Baptist University

Winter 1995 InCo 300, InCo 421, InCo 497, InCo 631
March 1995 Completed courses in Hong Kong
Spring 1995 InCo 234, InCo 421, InCo 445, InCo 497

Summer 1995 InCo 497

Fall 1995 InCo 234, InCo 445, InCo 497, InCo 632

Winter 1996 InCo 300, InCo 421, InCo 497, InCo 501, InCo 632 OU-Zanesville M.A. Program

Spring 1996 InCo 234, InCo 421, InCo 445

Summer 1996 InCo 497

Fall 1996 InCo 234, InCo 445

Winter 1997 InCo 300, InCo 421, InCo 501, InCo 631

Spring 1997 InCo 421, InCo 445

Summer 1997 InCo 4/572, InCo 4/573 via Ohio Learning Network to 5 regional sites

Fall 1997 InCo 445, InCo 600

December 1997 InCo 245, InCo 421 at Hong Kong Baptist University

Winter 1998 InCo 300, InCo 421, InCo 445, InCo 501, InCo 632 for OU-Chillicothe M.A. program

Spring 1998 InCo 445, InCo 631

Summer 1998 InCo 480/780 via Ohio Learning Network to 5 regional sites

Fall 1998 Faculty Leave

December 1998 InCo 234, InCo 245 at Hong Kong Baptist University

Winter 1999 Faculty Leave

Spring 1999 InCo 421, InCo 421, InCo 445

Summer 1999 InCo 4/572, InCo 4/573 via Ohio Learning Network to 6 regional sites

Fall 1999 InCo 445, InCo 632

Winter 2000 InCo 234 via Ohio Learning Network to Lorain County Community College, InCo 300, InCo 501, InCo 631

Spring 2000 InCo 421, InCo 445

Summer 2000 InCo 234, InCo 300 at Hong Kong Baptist University

Fall 2000 InCo 445 [2 sections] Winter 2001 InCo 300, InCo 501 Spring 2001 InCo 421, InCo 445

Summer 2001 InCo 4/572, InCo 4/573 via Ohio University Learning Network to 5 regional sites

Fall 2001 InCo 445, InCo 632

December 2001 InCo 300, InCo 421 at Hong Kong Baptist University

Winter 2002 InCo 103, Inco 300

Spring 2002 InCo 234, InCo 445, InCo 300 Online

Summer 2002 InCo 4/573 via Ohio University Learning Network to 5 regional sites

Fall 2002 InCo 445

December 2002 InCo 300, InCo 445 at Hong Kong Baptist University

Winter 2003 InCo 234, InCo 445 Spring 2003 InCo 445, InCo 631,

Summer 2003 InCo 300 Online, InCo 4/572 via Ohio University Learning Network to 5 regional sites and Athens

Fall 2003 COMS 421, COMS 445

Winter 2004 COMS 445, release time for development of online master's course in T&D

Spring 2004 COMS 445

Fall 2004 **COMS 421** 

Winter 2005 COMS 300, COMS 445 Spring 2005 COMS 421, COMS 445 Summer 2005 COMS 300 On-line

Fall 2005 **COMS 421** 

December 2005 COMS 245, COMS 421 at Hong Kong Baptist University

Winter 2006 COMS 421, COMS 832 (780A)

Spring 2006 **COMS 445** 

Summer 2006 COMS 4/573 via Ohio University Learning Network to 2 regional sites and Athens

Fall 2006 **COMS 245 COMS 300** Winter 2007

Spring 2007 COMS 421, COMS 450

Summer 2007 COMS 4/572 via Ohio University Learning Network to 4 regional sites and Athens

Fall 2007 **COMS 445** 

December 2007 COMS 445, COMS 450 at Hong Kong Baptist University

Winter 2008 COMS 421, COMS 430

Spring 2008 **COMS 445** Summer 2008 COMS 300 Online

Fall 2008 COMM 190 (Scripps College of Communication RLC section E), COMS 421

Winter 2009 **COMS 445** 

COMS 430, COMS 632 Spring 2009

Fall 2009 COMS 300, COMS 430 Winter 2010 COMS 832 (780A)

O2S Transition for COMS curriculum Spring 2010

Summer 2010 **COMS 632** 

Fall 2010 COMS 300, COMS 421, COMS 445

Winter 2011 COMS 600, COMS 730 (Bangkok University, Cohort 7)

Spring 2011 COMS 101, COMS 300, COMS 700C

Summer 2011 **COMS 632** 

Fall 2011 COMS 245, COMS 300 (both online) Winter 2012 COMS 245 (2 sections), COMS 421

Spring 2012 COMS 345, COMS 832

Fall 2012<sup>2</sup> **COMS 3420** 

Course Number(s) Course Title InCo 103 Public Speaking

Introduction to Communication Theory InCo 235 (234) Introduction to Organizational Communication **COMS 245** Field Research Methods in Communication InCo 300 (401) (465) **COMS 405** Leadership and Conference Planning

Instructional Training and Development in Communication InCo 421

Communication and the Campaign InCo 430 (446)

Senior Practicum in Organizational Communication InCo 445

Senior Capstone in Communication **COMS 450** 

InCo 4/572 Communicating in Your Work Place: Strategies for Teachers and Administrators

InCo 4/573 Listening and Small Group Communication for Teachers and Trainers

Field Research Methods in Communication InCo 501 (565)

Communication and the Campaign InCo 530 (546) Communication in Organizations InCo 630 (545)

<sup>&</sup>lt;sup>1</sup> Does not include courses taught during Summer sessions on regional campuses.

<sup>&</sup>lt;sup>2</sup> Began a 49% administrative position thereby reducing teaching to 1 course per quarter.

<sup>&</sup>lt;sup>3</sup> Returned to School responsibilities on a full-time basis.

InCo 631 (646)

Communication Audits in Organizations Instructional Training and Development in Communication InCo 632 (521)

COMS 700C Professional Seminar-Spring-First-Year

Organizational Communication Consulting: Foundations Organizational Communication Consulting: Field Practice InCo 733 (669) (644) InCo 734 (645)

COMS 780A Research and Praxis in Communication

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